

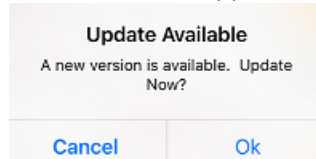


Ruppert Mobile Application Installation & Upgrade Instructions For Apple/iOS Smartphones & iPads

Below are instructions for Upgrading or Installing the Ruppert Mobile App.

UPGRADING: For those that have the Ruppert Mobile App **already installed:**

1. Launch the app and click on “OK” when asked to “Update Now?”



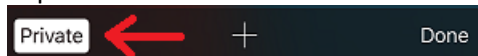
2. The upgrade will occur in the background.

INSTALLING: For those that **need to have the Ruppert Mobile App installed:**

1. Before installation, ensure that you have “Private Browsing” turned OFF. Do this by A) Clicking on your web browser (i.e. Safari). B) Click the “Browsers” icon as depicted below:



C) If Private Browsing is turned ON, the “Private” button will have a white background as depicted below.



D) If Private Browsing is turned ON (white background), click the “Private” button to turn it OFF (black background) and then click the “Done” button as depicted below. Otherwise, just click the “Done” button.



2. Click the link: <https://m.maint.ruppertcompanies.com/iosapps/apps.html>
3. You will be presented with the screen below to install the application. Click on the Top Tree to install, not the BETA version:



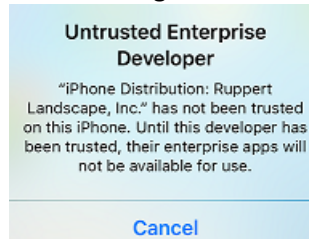
4. Confirm the installation by clicking "Install"



5. The installation will occur in the background. After a brief period, the Ruppert Mobile App will appear on your phone with other apps similar to what is depicted below.



6. When you click on the Ruppert Mobile App icon for the first time, you will be presented with the following screen asking you to confirm trust with this app:



7. To confirm trust, click on your **Settings** Icon on your iPhone home screen as follows:



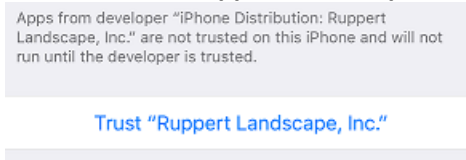
8. Click on **“General”**
9. **“Device Management”** as depicted below:



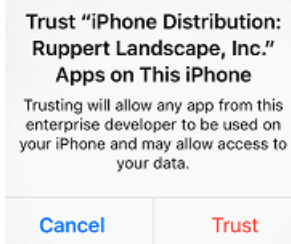
10. Click on **“Ruppert Landscape, Inc.”** as depicted below:



11. Click on **“Trust Ruppert Landscape, Inc.”** to enable trust on the app as depicted below:



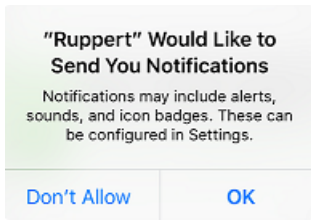
12. Click on **“Trust”** when presented with the following screen:



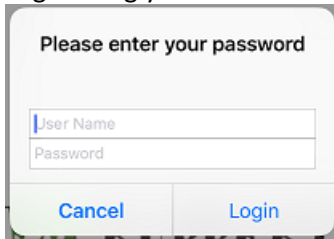
13. Click on the **Ruppert Mobile App** to launch it:



14. You will be presented with a screen informing you that “Ruppert would like to send you Notifications” Click **OK** to Allow notifications.



15. Login using your Windows network **User ID** and **Password**.



Please contact your BA or IT if you need any help installing or logging into the Mobile App.